

S360340

## Fault Report

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|---|----------------------------------|
| <b>FITTER NAME:</b> Dan   | <b>FITTING DATE:</b> 19-03-2026  |
| Customer Name: Briggs   |                                  |
| Customer Ref: 360340<br><i>service call</i>   |                                  |
| Salesperson: Shaun  | Salesperson called: Yes/No<br>No |
| Blind Type and number:<br><br>L and R study bay, middle study bay , front bed left middle blind and kitchen rear  |                                  |
| Problem fixed on site: Yes/No <b>No</b>   |                                  |
| Fault Description<br><br>L and R bay study customer not happy blinds not painted white to match blinds told Customer this is standard - not happy<br><br>Middle bay study. Chip/crack in blind will need to be replaced<br><br>Kitchen rear. Slat all chipped and marked also controls need to be about 100mm Longer as customer can't reach to open then once they are closed<br><br>Middle front bed left pelmet chipped in corner and needs to be replaced. Also 3 Blinds in a row where controls not lining up but that can be done on site |                                  |
| Action to Correct:-<br><br>Replace the middle bay study that is damaged<br><br>Replace the kitchen rear that is damaged and longer controls if possible<br><br>Replace the <del>pelmet</del> for the front bed left middle<br><br>Photos added for reference for supplier   |                                  |