

S360381

Fault Report

Customer Name: Hopper	Date: 13.03.26
Customer Reference: 360381	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood Venetian, lounge	
Fault Description: bottom bar broken/snapped	
Action to correct: either order new bottom bar to be fit on site (check if it's possible first and make sure it's cut and all holes are in correct place) or order new blind.	