

S 360217

Fault Report

Customer Name: Davies	Date: 12.03.26
Customer Reference: 360217	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood Venetian Pelmet, perfect fit Venetian.	
Fault Description: bed bay 2 : pelmet damaged Lounge bay 3: no return cut on pelmet Patio R : left side frame scratched.	
Action to correct: bed bay 2 : order new pelmet. Lounge bay 3: order new pelmet with right hand return. Patio R : order replacement leg for left side frame, to be fit on site.	