

S 360293

Fault Report

FITTER NAME: Dan	FITTING DATE: 19-02-26
Customer Name: Jones	
Customer Ref: 360293 <i>SERVICE CALL</i>	
Salesperson: Shaun	Salesperson called: Yes/No No
Blind Type and number: Re corded pleated perfect fit	
Problem fixed on site: Yes/No No	
Fault Description Blind was collected from Shaun to be re strung and re fitted. Since then Scott and Myself have tried to re fit this blind and it is about 1 / 2 inches to wide to fit in The frame without forcing it in. Once blind is forced into brackets it's not straight and also as soon as you go to Operate the blind it shoots out of the brackets. I've added photos and also spoke And sent the photos to Greame who is going to have a chat with Shaun Photo added of corners of perfect fit to show how much wider it is	
Action to Correct:- Possibly speak to shaun but myself and Scott can't work out why it's not fitting if We could contact the customer just to make her aware that we are looking Into it please Photo added for reference	