

9361182
TURNBULL/R

Fault Report

Customer Name: TURNBULL	Date: 16/01/26.
Customer Reference: 361182	Fitter:
Salesperson: DAVE	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No <input checked="" type="checkbox"/>	
Blind Type and number: ROMANS. X3	
Fault Description: <p>CUSTOMER UNHAPPY AT HAVING JOINS IN TWO BIGGEST BLINDS. CUSTOMER REPLACED ALL BLINDS WITH PLAIN WHITE ROMANS AS ORIGINALLY PURCHASED ALL BLINDS IN AN OFF WHITES SO REPLACED THEM WITH A CLINICAL WHITE. NOTHING TO REFER TO AS NO PLAIN PURE WHITES IN ARENA BOOK.</p> <p>ALSO LOUNGE BAY ① DROP HAS BEEN MADE SHORT IE IT MEASURES 1210 AND SHOULD BE 1205.</p>	
Action to correct: EITHER USING CLOTS FROM ANOTHER SUPPLIER WHICH WOULD NEED TO BE SENT AS I ONLY HAVE ARENA ROMAN SAMPLES OR CUSTOMER WOULD ACCEPT JOINS BUT ONLY IF IN LINE WITH STATIONS OFF THE WINDOW IF SO SEE ACCOMPANYING PAGE. OR CLOT COULD BE TURNED HORIZONTAL SO THERE IS NO JOIN AT ALL.	

LOWEST BAY
 ②
 ①
 ②

SWAPPING LIKE GORTIKE.

RETURN MOTOR + REMOTES.
 BACK TO FACTORY. R9 900000

Baileys

ONIOBOIS

361182

31 HIGH STREET
 BURNHAM DT10 0DB
 TEL: 01800 642287 or 0191 255 6888
 enquiries@baileys-blinds.co.uk
 www.baileys-blinds.co.uk

Customer's Name: TURNBULL
 Address: 11, FRONT GROVE
JAMESON MANOR,
DATELAND Post Code: NE20 0FD

Tel. Home: _____
 Tel. work: _____
 mobile: 07539 123577
 email: _____

DATE
 MEASURED/ORDERED
25/9/25

Measured By:
DAVE

OUTRIG	
FLALED	
ROLLING	
ROLLING	
SHUTTERS	X10
VERTICAL	
VERTICAL	
VISION	
WOODEN	

SPECIAL INSTRUCTIONS

ALL GMS FULL
SCHEDULED AS IS
CHILD DEVICE.

REAR OF 260962
AS CURT DOESN'T
LICK COLOUR FOR
EXCEPT 1 TO WHAT
THEY CHOOSE.

PLANT	
NET	
PAINT	
MAF	
MAN	
REDD.	
SHOP	
TV	
VELLP	
OTHER	

K
 620 1765

BAY ①
 * ③
 DIFFERENT
 WHY?

alum	anthracite	black	brown	champ-gold	chrome	silver	white	wood	plastic	textured	other	other	other
------	------------	-------	-------	------------	--------	--------	-------	------	---------	----------	-------	-------	-------

Spec	Width	Drop	Qty	Unit Price	Total Price	Notes
2540	540	1160	1	2145	2145.00	As per spec
2540	540	1160	1	2145	2145.00	As per spec
2540	540	1160	1	2145	2145.00	As per spec
LAND	1190	1135	1	571.00	571.00	
STUDY ①	1190	1135	1	242.00	242.00	
STUDY ②	630	1140	1	304.00	304.00	
NIC	610	1000	1	254.00	254.00	
LIVING ①	445	1285	1	216.00	216.00	
LIVING ②	2380	1285	1	21.00	21.00	
LIVING ③	438	1285	1	25.00	25.00	
					206	Disc - 2 694.00
						TOTAL: 2 698.00

WHY NOT IN ONE FILE

BAY ①
 MADE 1210
 DROP

SAFETY: GOODS SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU ARE NOT TO ALLOW A QUALITY CURTAIN TO BE FITTED THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE. CHECK YOUR CONTRACT. YOU ARE STILL OBLIGED TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EACH AFTERNOON. It is our responsibility to supply you with goods that meet your customer's expectations. If you have any concerns that we have not met our best obligations please contact us. Unless stated, goods and installation service comes with 12 month warranty. For T/A G's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when everything is installed. It is agreed to pay made in full at that time. Baileys Blinds has the right to remove the goods until full payment is made. Any of the goods above are made to order and payment has been made in full. Baileys Blinds has no liability for damage caused by such removal.

TOTAL PRICE: 2 698.00
 dep Pd 30/09
 stripe DEPOSIT: 1 349.00
 BALANCE: 1 349.00

PRICE ACCEPTANCE Customer's Signature
Co AHEAD 30/09
 CASH CHEQUE CARD

VAT Reg. No. 215 000 000
 TOWNSEND
 ARLINGHAM
 FIT

Registered No. 08974080
 150000
 150000
 670 1780
 BAY ②

K → BAY ②