

Fault Report

FITTER NAME: Dan	FITTING DATE: 16-01-26
Customer Name: Thompson	
Customer Ref: 360206 <small>SERVICE CALL</small>	
Salesperson: Shaun	Salesperson called: Yes/No No
Blind Type and number: Roller blind back bed	
Problem fixed on site: Yes/No No	
Fault Description Customer unhappy with the way the roller was finished off looks like they have Used the wrong colour cotton to stitch the bottom bar on and as the roller is Black it is quite visible	
Action to Correct:- Photos added as requested from office. Please contact customer with the outcome	

Baileys

34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB
TEL: 01388 813267 or 0191 258 5956
enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name THOMPSON
Address 8, WARWICK CLOSE
SPENNYMOOR
Post Code DL16 6UU

Tel. home	
Tel. work	
mobile	<u>07989 805 715</u>
email	

DATE MEASURED/ORDERED	<u>05/12/25</u>
Measured By:	<u>SHAUN HANLEY</u>

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

SPECIAL INSTRUCTIONS

RWR
B/F XMS

PC/UST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top / face
								<u>1/R</u>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
<u>B' BED</u>	<u>1180</u>	<u>1030</u>	<u>1/1W</u>	<u>POLARIS BLACK</u>	<u>R</u>		<u>220</u>
<u>F' BED R</u>	<u>1188</u>	<u>1060</u>	<u>1/1W</u>	<u>POLARIS CLOUD</u>	<u>L</u>		<u>220</u>
				<u>SHAPE 6 TURRET</u>			<u>440</u>
				<u>SATIN CHROME (C82) POLE</u>		<u>LESS</u>	
				<u>L CRYSTAL BALL FINIAL (C81)</u>		<u>DISC</u>	<u>330</u>
<u>16/01/26 - service call - See fault report (+ photos) in</u>							

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 330

DEPOSIT £ 165 ~~200~~

BALANCE £ 165 ~~130~~

Dep't as 12 c/c since £15 credited as good will gesture 1/11/25

Completed 13/01/26 SJ

BAL £115.00 - pd 14/01/26 Shaun PB

PRICE ACCEPTANCE Customer's Signature

Shaun

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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ROLLER BLINDS

Order Form

Company / Shop:	BAILEYS - S' MOOR	Sales Reps:	SHAUN H	Date:	05.12.25	Special Instructions:	
Customer Name:	T THOMPSON	Order Reference:	360206				

BLIND SIZE & SYSTEM										CONTROLS					OPTIONS				
Loc- ation	Width (mm)	Drop (mm)	Recess (v)	Exact (v)	Child Safety Installation Height (mm)	System 32/40/42/ Benefits	Fabric Range	Fabric Colour	Operation	Cassette Type & Colour	Control Type & Colour	Roll	Finish	Bottom Bar	Bottom Bar End Caps				
									RHS (v)	LHS (v)									
1	BACK	1180	1030	1/R		2300 32	POLARIS	BLACK	R		NO	WHITE STD	SHAPE 6						
2																			
3	FRONT DOOR	1188	1060	1/R		2300 32	POLARIS	CLOUD	L		NO	WHITE STD	TURQUET WITH SATIN CHROME POLE (C.B.2)						
4																			
5													AND CASSETTE BALL FINIALS (C.B.1)						
6													NO TRIM						
7																			
8																			

NOTE: UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT.

FITTING NOTES: