

JJY1725

②

Fault Report

FITTER NAME: Dan	FITTING DATE: 16-01-26
Customer Name: Hines / 1	
Customer Ref: 359723 <i>REWORK</i>	
Salesperson: Shaun	Salesperson called: Yes/No No
Blind Type and number: 2 x pelmets and returns	
Problem fixed on site: Yes/No No	
Fault Description Pelmets sent as old style with returns but they should be the new style pelmet With the smooth style (photos added as I no it's confusing)	
Action to Correct:- 2 x Pelmets required @720 with returns cut and also returns for left and right pelmets need to be the smooth pelmets please see photos	

359723

② Fault Report

Customer Name: Hines.	Date: 14.11.25.
Customer Reference: 359723/2.	Fitter: Dan.
Salesperson: Shawn.	Salesperson called: Yes <input checked="" type="radio"/> No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input checked="" type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes <input checked="" type="radio"/> No	
Blind Type and number: Pelmets for bay 1 + 3.	
Fault Description: Pelmets sent again dont have return cut. Also need them to send velcro pads for this job	
Action to correct: 2 pelmets required @ 720mm with return cut. Also bag of velcro pads.	

16/01/26 - See fault report ③.

057723

① Fault Report

Customer Name: Hines	Date: 17.10.25
Customer Reference: 359723	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood venetians, Bay 1 & 3	
Fault Description: Pelmet's don't have the return cut.	
Action to correct: order 2 nr pelmet's 720mm (please ensure these are the same pelmet's as originals) and Velcro pads, 1 with a LH return 1 with a RH return, Velcro pads needed to fit these pelmet's. The returns and accessories cut on site.	

14/11/25 - see fault report ② JJA.

Baileys

34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB
TEL: 01388 813267 or 0191 258 5956
enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name HINES
Address 6 BRECKON TERRACE
FISHBURN
Post Code TS21 4BT

Tel. home	
Tel. work	
mobile	07918 787 477
email	

DATE MEASURED/ORDERED
15/09/25

Measured By:
SHAUN HANLEY

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

Go AHEAD
16/09/25 359723

SPECIAL INSTRUCTIONS

CHAGE RWR
F/FIX TO FRAMES
WITH EXT SWIVL
BKTS
CUSTOMER REMOVING
WOOD ON FRAME
OFF OLD BINDS

PI/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	face
								<u>1/R</u>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price	
	<u>720</u>							
<u>LIV L</u>	<u>750</u>	<u>1930</u>	<u>50</u>	<u>SUNWOOD R/L</u>	<u>LL</u>	<u>2900</u>	<u>174</u>	
<u>ROOM M</u>	<u>1245</u>	<u>1930</u>	<u> </u>	<u>PURE WITH 25 COTTON</u>	<u>STD</u>	<u> </u>	<u>315</u>	
<u>BAY R</u>	<u>750</u>	<u>1930</u>	<u> </u>	<u>WHITE TABLS R/R</u>	<u>RR</u>	<u> </u>	<u>174</u>	
	<u>720</u>						<u>L 663</u>	
				<u>OR</u> <u>PAULINA WOOD</u> <u>SHUTTERS</u>			<u>L 1850</u>	
				<u>X EXT SWIVL BKTS</u> <u>F/FIX TO FRAME</u>		<u>L 1665</u>		
<u>X</u>	<u>fault report 16/10/25 - SJ</u>							
<u>X</u>	<u>14/11/25 - see fault report 2 DA</u>							

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

pd 16/09/25
Strive

TOTAL PRICE	£ 663
DEPOSIT	£ 663
BALANCE	£ NIL

PRICE ACCEPTANCE Customer's Signature

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION



SUNWOOD VENETIAN BLINDS

Order Form



Company / Store
BAILEYS - S' MOOR

Sales Rep.
SHAWN H

Customer Number
HINES

Date
16-09-25

Order Reference
359723

Special Instructions
**ALL BLINDS TO MATCH ON BAY
EXTENSION BKTS**

	BLIND SIZE & SYSTEM										CONTROLS				OPTIONS			
	Loc-ation	Width (mm)	Drop (mm)	Recess (✓)	Exact (✓)	Child Safety Installation Height (mm)	Slat Width	Slat Range & Colour	Control Side				Tapes	Tassel	Valance	Fixing Brackets		
									RHS (✓)	LHS (✓)	REV (✓)	STD (✓)						
1	WIN L	720	1930	1/2		2900	50	PURE		L			25mm	STD	RJN L	EXTENSION		
2	Room	1245	1930										COTTON		YLS	FACE		
3	BAY	720	1930							R			TAPES		RJN R	FIX BKTS		
4																		
5																		
6																		
7																		
8																		

UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT.

NOTE:

FITTING NOTES: