

S359723

Hines / R

# ② Fault Report

Customer Name: Hines.	Date: 14.11.25.
Customer Reference: 359723/2.	Fitter: Daw.
Salesperson: Shawn.	Salesperson called: Yes (No)
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input checked="" type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes (No)	
Blind Type and number: Pelmets for bay 1+3.	
Fault Description: Pelmets sent again dont have return cut. Also need them to send velcro pads for this job	
Action to correct: 2 pelmets required @ 720mm with return cut. Also bag of velcro pads.	

# ① Fault Report

Customer Name: Hines	Date: 17.10.25
Customer Reference: 359723	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood venetians, Bay 1 & 3	
Fault Description: Pelnets don't have the return cut.	
Action to correct: order 2 nr pelnets 720mm (please ensure these are the same pelnets as originals) and Velcro pads, 1 with a LH return 1 with a RH return, Velcro not to be used to fit these pelnets. The returns and accessories	

14/11/25 - see fault report ② JJA.

# Baileys

34 HIGH STREET,  
SPENNYMOOR,  
DURHAM DL16 6DB  
TEL: 01388 813267 or 0191 258 5956  
enquiries@baileys-blinds.co.uk  
www.baileys-blinds.co.uk

Customer's Name HINES  
Address 6, BRECKON TERRACE  
FISHBURN  
Post Code TS21 4BT

Tel. home	
Tel. work	
mobile	<u>07918 787 477</u>
email	

DATE MEASURED/ORDERED	<u>15/09/25</u>
Measured By:	<u>STAWN HANLEY</u>

Go ahead  
16/09/25 359723

SPECIAL INSTRUCTIONS		PICUST	
<u>CHANGE RWR</u>		NET	
<u>F/FIX TO FRAMES WITH EXT SWIVEL BKTS</u>		PRESS	
<u>CUSTOMER REMOVING WOOD ON FRAME OFF OLD BINDS</u>		RADIO	
		MAG.	
		VAN	
		RECC.	
		SHOP	
		TV	
		YELL P	
		OTHER	

CURTAINS		
PLEATED		
ROLLERS		
ROMANS		
SHUTTERS		
VENETIAN		
VERTICALS		
VISION		
WOODEN		

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<u>1/R</u>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
	<u>720</u>						
LIV L	<u>750</u>	<u>1930</u>	<u>50</u>	<u>SUNWOOD RYNL</u>	<u>LL</u>	<u>2900</u>	<u>174</u>
ROOM 7	<u>1245</u>	<u>1930</u>	<u>1</u>	<u>PURE WITH 25 cotton</u>	<u>STD</u>	<u>1</u>	<u>315</u>
BAY R	<u>750</u>	<u>1930</u>	<u>1</u>	<u>WHITE TAPIS RYNL</u>	<u>RR</u>	<u>1</u>	<u>174</u>
	<u>720</u>						<u>663</u>
				<u>OR PAULINA WOOD SHUTTERS</u>			<u>1850</u>
				<u>X EXT SWIVEL BKTS F/FIX TO FRAMES</u>		<u>L103</u> <u>250</u>	<u>1865</u>
				<u>X fault report 16/10/25 - SJ</u>			
				<u>14/11/25 - see fault report 2 DA</u>			

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION, EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

16/09/25  
Stawn

TOTAL PRICE	£ <u>663</u>
DEPOSIT	£ <u>663</u>
BALANCE	£ <u>NIL</u>

PRICE ACCEPTANCE Customer's Signature

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

CASH	CHEQUE	CARD
		<input checked="" type="checkbox"/>



# SUNWOOD VENETIAN BLINDS

## Order Form

BAILEYS - 5 MOOR

SHAWN H

Customer Name

HINES

16 09 25

Order Reference

359 723

ALL BLINDS TO MATCH ON BAY  
EXTENSION BLINDS

### BLINDS & SYSTEM

### CONTROLS

### OPTIONS

Loc-ation	Width (mm)	Drop (mm)	Recess (✓)	Exact (✓)	Child Safety Installation Height (mm)	Slat Width	Slat Range & Colour	Control Side				Tapes	Tassel	Valance	Fitting Brackets
								RHS (✓)	LHS (✓)	REV (✓)	STD (✓)				
1	720	1930	1/R		2900	50	PURE		L			25mm	STD	R7N L	Extended
2	1245	1930										COTTON		YLS	FIXE
3	720	1930							R			TAPES		R7N R	FIX BKT
4															
5															
6															
7															
8															

UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT.

FITTING NOTES: