

361474

# Fault Report

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 12-01-2026
<b>Customer Name:</b> Welford	
<b>Customer Ref:</b> 361474 <i>Service call</i>	
<b>Salesperson:</b> Dave	<b>Salesperson called:</b> Yes/No No
<b>Blind Type and number:</b>  2 x vision blinds	
<b>Problem fixed on site:</b> Yes/No    No	
<b>Fault Description</b>  <p>Customer unhappy with how blinds look as says when at fully closed position there is still a gap.</p> <p>However after speaking to Greame when you actually pull the blind down to 2000mm as measured the blinds are actually closed.</p> <p>Customer also unhappy With the gap in middle of the blind however it's in a cassette and both butt up in The middle.</p> <p>Customer knew blind would be short in drop from paperwork</p>	
<b>Action to Correct:-</b>  <p>Photos taken for reference on the width of blinds and drop Blinds are as should be everything customer was told about with the width a drop at measure appointment is what they have been given</p>	







