

S 360145  
Bell IR.

## ② Fault Report

12/01/26

<b>FITTER NAME:</b> DAN	<b>FITTING DATE:</b> 19/12/25
Customer Name: BELL	
Customer Ref: 360195 Service call	
Salesperson: SHAUN H	Salesperson called: Yes/No YES
Blind Type and number: 1 x FAUXWOOD	
Problem fixed on site: Yes/No NO	
Fault Description CORD CONTROLS ON KIT BLIND TOO SHORT (MANUFACTURE FAULT) FITTING HEIGHT 2800mm BUT CONTROLS ONLY 650mm LONG - SHOULD BE 1000mm	
Action to Correct:- REMAKE KIT BLIND WITH CORRECT LENGTH OF CONTROLS	

360195

① Fault Report

FITTER NAME: DAN	FITTING DATE: 19/12/25
Customer Name: BELL	
Customer Ref: 360195 Service call	
Salesperson: SHAUN H	Salesperson called: Yes/No YES
Blind Type and number: 3 x FAUXWOOD VEN ON BAY	
Problem fixed on site: Yes/No	
Fault Description CUSTOMER NOT HAPPY WITH GAPS ON BAY BETWEEN BLINDS	
Action to Correct:- SHAUN TO CALL BACK ON MONDAY TO RE-ADJUST THE BLINDS TO MAKE GAPS SMALLER I HAVE SPOKE TO CUSTOMER AND ARRANGED TO GO BACK PLEASE ADD TO MY DIARY FOR MONDAY 12/1/25 A.M	

Completed 12/01/25 SH

See fault report ②. 12/01/25

360195

# Fault Report

360195

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 07-01-2026
<b>Customer Name:</b> Bell	
<b>Customer Ref:</b> 360195 <i>SERVICE CALL</i>	
<b>Salesperson:</b> Shaun	<b>Salesperson called:</b> Yes/No No
<b>Blind Type and number:</b>  35mm hold down wood clips	
<b>Problem fixed on site:</b> Yes/No    No	
<b>Fault Description</b>  Customer unhappy with gaps in 50mm wooden bay window. Photos taken to show it's been fitted correctly and the brackets are all touching in the corners and Blind number 1 and 3 go to the wall so no way to make them bigger.	
<b>Action to Correct:-</b>  Photos taken of bay window closed open and the brackets to show gapes. In my opinion there is nothing wrong but customer unhappy	
<i>See Shaun fault report ①. 19/12/25.</i>	

# Baileys

34 HIGH STREET,  
SPENNYMOOR,  
DURHAM DL16 6DB

TEL: 01388 813267 or 0191 258 5956

enquiries@baileys-blinds.co.uk

www.baileys-blinds.co.uk

Customer's Name **BELL**

Address **14, REGENT STREET  
SHILDON**

Post Code **DL4 1SL**

DATE MEASURED/ORDERED

**01 / 12 / 25**

Measured By:

**SHAUN HANLEY**

360195

### SPECIAL INSTRUCTIONS

**\*RWR - B/F XMAS\***

**TOP FIX LIV BAY TO  
WOOD IN FRONT OF  
TRIM.**

**TOP FIX BED TO TRIM  
CUSTOMER AWARE WILL  
CRITCH HANDLES**

PKCUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

Fitters Req.	Est. Time	Special RA (separate Sheet)

Tel. home	
Tel. work	
mobile	<b>07775 640 803</b>
email	

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<b>1/R</b>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
LIV L	575	1881	50	FAUXWOOD RAINBOW	STD	3100	92
ROOM M	850	1881		WHITE WOOD			126
BAY R	560	1881		NO TAPES			92
KIT	1733	996				2800	163
F' BED	1090	1700				2900	131
				STD CONTROLS L- TILT R- RAISE		LESS DISC	604
							483

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

**2011/25**

TOTAL PRICE	£ 483
DEPOSIT	£ 483
BALANCE	£ NIL

PRICE ACCEPTANCE Customer's Signature

**A. B. Bell**

**ORDER BALANCE  
TO BE PAID FOR  
AT FITTING  
CONFIRMATION**

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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**BBSA**  
BRITISH BLIND & SHUTTER ASSOCIATION

# FAUXWOOD VENETIAN BLINDS

## Order Form

Company / Shop:  
**BAILLIES - S'MOOR**

Sales Rep:  
**SHAUN H**

Customer Name:  
**BELL**

Date:  
**01-12-25**

Order Reference:  
**360195**

Special Instructions

### BLIND SIZE & SYSTEM

No	BLIND SIZE & SYSTEM						OPTIONS					
	Location	Width (mm)	Drop (mm)	Recess (v)	Exact (v)	Child Safety Installation Height (mm)	Slat Width	Slat Range & Colour	Tapes	Tassel	Valance	Fixing Brackets
1	LN L	575	1881	/R		3100	50	RAINBOW WHITE	NO	STD	YES	STD
2	Room M	850	1881					FAUXWOOD				
3	BR7 R	560	1881					VENETIANS				
4	KIT	1733	996			2800						
5	FRONT BED	1090	1700			2900						
6												
7												
8												

NOTE:

UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT. CONTROLS ARE STANDARD ONLY.

FITTING NOTES: