

S360066
Lindsey 1h!

Fault Report

FITTER NAME: Dan	FITTING DATE: 07-01-2026
Customer Name: Lindsey	
Customer Ref: 360066 <i>SERVICE CALL</i>	
Salesperson: Shaun	Salesperson called: Yes/No No
Blind Type and number: 35mm hold down wood clips	
Problem fixed on site: Yes/No	No
Fault Description Customer was warned that hold down clips won't be suitable for what they want them to be used for, tried to explain hold down clips are to keep blind held down they wanted to use them as and when required removing them daily. Customer was adamant they wanted them fitting and they have already broke. Customer now wants them all replaced however this problem will keep happening.	
Action to Correct:- I've taken photos for the supplier to see if they would send out 4 hold down clips and then any more additional clips required would have to be charged with a call out and charge for the parts	

S360066
Lindsay 1R

Fault Report

FITTER NAME: Dan	FITTING DATE: 01-12-25
Customer Name: Lindsay	
Customer Ref: 360066 <i>Service call</i>	
Salesperson: Shaun	Salesperson called: Yes/No No
Blind Type and number: 2x 35mm sun wood blinds	
Problem fixed on site: Yes/No No	
Fault Description 4 hold down wood clips required for blinds face fixed into pvc doors.	
Action to Correct:- Please order from supplier 4 x hold down clips for bottom of wood blind to be screwed into door to stop them moving around when opening and closing doors.	