

359477
Purdom 1R

Fault Report

Customer Name: Purdom	Date: 16.12.25
Customer Reference: 359477	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood venetian Bay 3	
Fault Description: Control lengths are incorrect, pelmets are too small. See separate email for images.	
Action to correct: Remake blind with correct control length (make to the full drop and it can be altered on site) send 2nr pelmets @ 570mm with returns cut in one side. Corners and screw pack on site. LH, RH	

Baileys Blinds

From: Scott Johnson <sj.blindsnortheast@gmail.com>
Sent: 16 December 2025 19:46
To: Baileys Blinds; Enquiries
Subject: Perdom 359477
Attachments: 1000161433.jpg; 1000161432.jpg; 1000161435.jpg; 1000161431.jpg;
1000161434.jpg; 1000161436.jpg

Stings on blind 3 incorrect drop
Pelmet 1 & 3 need to be 570mm with a return.

Kind Regards

Scott Johnson

Baileys

34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB

TEL: 01388 813267 or 0191 258 5956

enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name **PURDOM**

Address **13, RABY STREET
EVENWOOD**

Post Code **DL14 9QG**

Tel. home	
Tel. work	
mobile	07749 104 340
email	

DATE MEASURED/ORDERED
15/07/25

Measured By:
SHAUN HANLEY

SPECIAL INSTRUCTIONS

~~REAR~~ RWR

418- 2.6 447 354
800 524- 811
660

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								1/R					

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
				SUNWOOD			
LIN	520	1762	50	FIRED WALNUT RTN L	STD	2900	117
Room	1020	1762	1	OR	1	1	204
BAY	540	1762	1	HARLEY (DARK) RTN R	1	1	117
				WITH 25MM TAPES			438
				COFFEE		LESS	
				STD CONTROLS		DISC	
				L- TILT			329
				R- RAISE			
				CURTAINS - EYELET			
			(D)	CLOUD TAUPE OR			798
			(B)	ORBIT CHOCOLATE			524
				LINED			
				ROLLER			
KIT	1755	1140	1/RW		146 (A) R	2500	

~~X 11012/25 - fitted, see fault report 212 (5)~~

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE	£ 329
DEPOSIT	£ 165
BALANCE	£ 164

PRICE ACCEPTANCE Customer's Signature

Receles Pwca

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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