

S360137  
Burnett 1R

# Fault Report

Customer Name: Burnett	Date: 16.12.25
Customer Reference: 360137	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Roman, Dining room, Living room, Living room side	
Fault Description: fabricated the incorrect width, see images on separate email.	
Action to correct: Remake blinds all at 1300mm not 1130mm, Brackets and incorrect blinds fitted(straight swap on return)	

# Baileys

34 HIGH STREET,  
SPENNYMOOR,  
DURHAM DL16 6DB  
TEL: 01388 813267 or 0191 258 5956  
enquiries@baileys-blinds.co.uk  
www.baileys-blinds.co.uk

Customer's Name **BURNETT**

Address **49, WILLIS ROAD**

**MIDDLESTONE MOOR**

Post Code **DL16 7GW**

Tel. home	
Tel. work	
mobile	<b>07824 347 435</b>
email	

DATE MEASURED/ORDERED
<b>17/11/25</b>

Measured By:
<b>SHAUN HANLEY</b>

CURTAINS		
PLEATED	<b>2</b>	<b>P/FT ROLL</b>
ROLLERS	<b>X</b>	<b>6</b>
ROMANS	<b>X</b>	<b>4</b>
SHUTTERS		
VENETIAN		
VERTICALS		
VISION		
WOODEN		

**SPECIAL INSTRUCTIONS**  
**RWR- ASAP**  
**\*NEW HOUSE\***  
  
**TOP FIX OFFICE ROMAN**  
**F/FIX OTHERS O/R**

PC/UST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<b>1/2 EX</b>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	ROLLER Colour	Control LH or RH	Fitting Height	Price
BATH	585	980	1/2 RW	POLARIS 8' OUT SESAME	L	2300	83
NURSERY	1157	1140	1/2 RW	POLARIS 8' OUT CANDY FLOSS	R	2400	133
MASTER BED	1157	1140	1/2 RW	— — — TAUPE	L	"	133
ENSUITE	584	980	1/2 RW	POLARIS 8' OUT SESAME	L	2300	83
KIT	1159	990	1/2 RW	MAGGIE NATURAL	R	2400	176
				ROMAN			
1/ F' BED L (OFFICE)	1139	1132	EXT	EVELYN GRAY	R	2300	355
1/ LIVING FRONT	1300	1380	EX F	TORA CLOUD	L	2400	361
1/ SIDE	1300	1380	EX F	— — —	R	2400	361
1/ DIN	1300	1380	EX F	SANIBEL PUMICE	R	2400	361
<del>KITCH</del>	<del>1300</del>	<del>1080</del>	<del>EX F</del>				
				8' OUT LINING.			
				CHROME 5' WINDLASS			
				P'FT ROLLER - WHITE			
1/ PATIO L	461	1764		FRAME - 22 mm BKT	L	2100	272
1/ — R	461	1764		MAGGIE NATURAL	R	2100	272
1/ HALL	584	1130	1/2 RW	POLARIS 8' OUT MAGGIE NATURAL - SHARP			110
				WITH GRABBER LIPS			
				30% DISC			£1890
							£2700

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT. \* 16/11/25 - fitted, see fault report + photos SJ

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ **1800**

Dep Pd 17/11

DEPOSIT £ **945**

BALANCE £ **855**

Stamp

PRICE ACCEPTANCE Customer's Signature

**M Burnett**

CASH  CHEQUE  CARD

**ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION**

**BBSA**  
BRITISH BLIND & SHUTTER ASSOCIATION