

Fault Report

FITTER NAME: Dan	FITTING DATE: 11-12-25
Customer Name: Pinkney	
Customer Ref: 359466	
Salesperson: Shaun	Salesperson called: Yes/No No
Blind Type and number: Shutter 1 and 3	
Problem fixed on site: Yes/No No	
Fault Description Blinds were to be fitted 40mm from frame meaning the dado rail had to be cut this was not on the paper work and the games are to big to caulk. DEBBIE TO SPEAK TO CUSTOMER TO BOOK IN TO GO AND FIT BATTONS NEXT WEEK I WILL PHONE OFFICE IN MORNING (12-12-25)AS I AM SURE WE HAVE SOME IN THE UNIT AND WONT NEED ANY SENT DOWN	
Action to Correct:- Need 2x 40mm wide battans and 1303 drop. I will check the unit for these tomorrow morning and let you know - Photos taken if needed	



34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB

TEL: 01388 813267 or 0191 258 5956

enquiries@baileys-blinds.co.uk

www.baileys-blinds.co.uk

Customer's Name **PINKNEY**

Address **24, WESTERHOPE COURT
DARLINGTON**

Post Code **DL3 0TD**

Tel. home	
Tel. work	
mobile	07710 385 103
email	

A
MEASURED/ORDERED

11 / 07 / 12

Measured By:

SHAW
ANLW

AL EAD

SPECIAL INSTRUCTIONS

CHANGE RWR

50% DEP

FIT 40mm FRAME

- CUST
- NET
- PRESS
- RADIO
- MAG.
- VAN
- ECC.
- HOP
- TV
- YELL P
- OTHER

CURTAINS		
PLEATED		
ROLLERS		
ROMANS		
SHUTTERS		
VENETIAN		
VERTICALS		
VISION		
WOODEN		

Fitters Req.	Est. Time	Special RA (sepa te Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
				SHUTTERS			
LIV L	562	1303	76	BALMORAL WOOD	L		
ROOM M	490	1303	1	WINTER WHITE OR	L		736
BAY R	562	1303	1	TIMELESS WOOD	R		
				DEEP PLAIN 40mm		LESS	
				FRAME 4 SIDES		DISC	588
				MIDDLE TILT			
				FULL HEIGHT			

11/12/25 - Fitted - see fauvel report + photo. DA

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE	£ 588
DEPOSIT	£ 294
BALANCE	£ 294

Price: **£94.00**
PRICE ACCEPTANCE Customer's Signature

**ORDER BALANCE
TO BE PAID FOR
AT FITTING
CONFIRMATION**

CASH	CHEQUE	CARD
------	--------	------



Registered No.: 02814869

No. 304 6556 14

Shutter Survey Sheet

Number of Shutters: 3		Survey Date: 15-07-25		Customer Name: PINKNEY		Fitters Required: 1	
Survey Sheets: 1		Surveyor: SHAUNH		Order Number: 359466		Estimated Fit Time:	

Item Number	1	2	3	4	5
Room Name:	LIV BAY L	LIV BAY M	LN BAY R		
Material:	BALMORAL WOOD	BALMORAL WOOD			
Quantity:	1	1	1		
Width:	562	490	562		
Height:	1303	1303	1303		
Louvre Size:	76				
Colour:	WINTER WHITE				
Mounting Type:	FULL HEIGHT				
Mid Rail 1:					
Mid Rail 2:					
Louvre Split:					
Frame Type:	DEEP PLAIN	660mm	4		
No. of Sides:	4	4	4		
Build Out:					
Config:	L	L	R		
Style Type:	OUT				
Hardware:	WHITE				
Tilt Rod:	MIDDLE				
Post Location 1:					
Post Location 2:					
Post Location 3:					
Post Location 4:					
Post Location 5:					
Post Angle 1:					
Post Angle 2:					
Post Angle 3:					
Post Angle 4:					
Post Angle 5:					

Panel Description (Single Panel / Bl Fold)	63mm	76mm	89mm	114mm
Balmoral Wood	850/650	850/650	850/650	850/650
Highgrove PVC	900/650	900/650	900/650	900/650
Balmoral Max Config				
Highgrove PVC Max Config				

Battens Required **Y/N**

Batten Sizes (W X D)	Length	Quantity

Order Information:

Deposit Paid:	Balance to Pay:
Customers Signature:	Date:
Surveyor Signature:	Date: