

S354735  
Houghton / R

# Fault Report

Customer Name: Houghton	Date: 09.12.25
Customer Reference: 359735	Fitter: Scott Johnson
Salesperson: Shaun	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Perfect fit pleated, Liv Patio	
Fault Description: Incorrect brackets for the 2 blinds	
Action to correct: Send 12nr 22mm brackets to be replace on site note the frame colour is mahogany.	



34 HIGH STREET,  
SPENNYMOOR,  
DURHAM DL16 6DB  
TEL: 01388 813267 or 0191 258 5956  
enquiries@baileys-blinds.co.uk  
www.baileys-blinds.co.uk

Customer's Name **HOUGHTON**

Address **10, STONECROSS  
FISHBURN**

Post Code **TS21 4EH**

Tel. home	
Tel. work	
mobile	<b>07514 446 576</b>
email	

DATE  
MEASURED/ORDERED

**17 / 09 / 25**

Measured By:

**SHAUN  
HARLEY**

CURTAINS		
PLEATED		
ROLLERS		
ROMANS		
SHUTTERS		
VENETIAN		
VERTICALS		
VISION		
WOODEN		

SPECIAL INSTRUCTIONS

**CHASE**

**26mm 29  
22  
22**

S359735

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req.	Est. Time	Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
PATIO L	524	1755		<b>P'FIT PRT 26mm BHT</b>			362
-- R	524	1755		<b>MACHOCONT FRAME</b>			362
LIV L	382	921		<b>TRIBENA BLOCKOUT</b>			258
-- R	485	1020		<b>OATMEAL FLOATING SYSTEM</b>			288
LIV L	445	1730					318
PATIO P	446	1730					318
							£ 1906
						<b>LESS DISC 30%</b>	£ 1334

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £

DEPOSIT £

BALANCE £

PRICE ACCEPTANCE Customer's Signature

ORDER BALANCE  
TO BE PAID FOR  
AT FITTING  
CONFIRMATION

CASH	CHEQUE	CARD	
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