

359785

# Fault Report

Customer Name: Lindsay	Date: 03.12.25
Customer Reference: 359785	Fitter: Scott Johnson
Salesperson: Shaun <i>Service call.</i>	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Roller, Patio Right, Kitchen 2	
Fault Description: Patio right moving on roll, kitchen 2 ruffled fabric in certain lights. See images separate email (looks fine to me).	
Action to correct: Patio Right sorted on site, kitchen 2 tried to stretch out on site, I told the customer it's just how the fabric is lying and there's not much more I can do, they are going to check it tonight. Think no matter what happens if they get back in touch regarding this blind we can say it just the nature of the fabric.	