

G 360761
MATTHEWS

Fault Report

Customer Name: Matthews	Date: 13.10.25
Customer Reference: 360761	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Shutter, Bay	
Fault Description: No Trims ordered	
Action to correct: Trims needed. 2 @ 50mm x 1727mm. See Debbie as I think she has sent them on Tuesdays delivery 14.10.25.	
Scott going back - Thu 23/10.	



34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB
TEL: 01388 813267 or 0191 258 5956
enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

DATE MEASURED/ORDERED
25/6/25

Measured By:
DAVE

360761

Customer's Name **MATTHEWS.**
Address **10 EAST VIEW**
HEBBURN
Post Code **NE312TQ**

Tel. home
Tel. work
mobile **07712 519211**
email

CURTAINS
PLEATED
ROLLERS
ROMANS
SHUTTERS **X5**
VENETIAN
VERTICALS
VISION
WOODEN

SPECIAL INSTRUCTIONS
Fit 40mm from
frames not trim.
cornings explained

PICTURE	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req. Est. Time Special RA (separate sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
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Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
BAY (1)	570	1727	76	TIMELESS SALMON	CLASH MID	L	344.00
(2)	498	1727	76	TIMELESS SALMON	CLASH MID	L	301.00
(3)	500	1727	76	TIMELESS SALMON	CLASH MID	R	302.00
(4)	495	1727	76	TIMELESS SALMON	CLASH MID	R	299.00
(5)	565	1727	76	TIMELESS SALMON	CLASH MID	R	341.00
							1587.00
							20% Disc 317.00

13/10/25 - fitted - see fitter report - SJ

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty Full T's & C's on our website. I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £1270.00
DEPOSIT 04/07/25
Smile DEPOSIT £ 635.00
Ed 04/07/25
Smile BALANCE £ 635.00

PRICE ACCEPTANCE Customer's Signature

Go Ahead 04/07/25

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION

CASH CHEQUE CARD



Registered No: 02814869

