

G358798

Radich 1R.

Fault Report

Customer Name: Radich.	Date: 01.10.25.
Customer Reference: 358798.	Fitter: Daw.
Salesperson: Service call Dave.	Salesperson called: Yes <input checked="" type="radio"/> No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes <input checked="" type="radio"/> No	
Blind Type and number: roller blind.	
Fault Description: Small part at end of motorised roller is cracked this is causing roller to run off line + also is pulling fabric. UNSURE what part is called so added a photo think its a collar.	
Action to correct: Please send out replacement part and fit on site * photo added of part.	

Crown and
wheele drive.

G 358-418
RADICH/RZ
01/04/04

③ Fault Report

Customer Name: Radich	Date: 21-05-25
Customer Reference: 358798/RZ	Fitter: Dan
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input checked="" type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	- wrong info last fault report
Problem fixed on site: Yes/No	
Blind Type and number: Senses rollers.	
Fault Description: Wrong information sent on last fault report for factory. The barrels should be for a moto not chain operated.	
Action to correct: Customers blinds + new blinds to be sent to rainbow. Put new cloth on return and fit	

358798

② Fault Report

FITTER NAME: Scott Johnson	FITTING DATE: 28.04.25
Customer Name: Radich	
Customer Ref: 358798	
Salesperson: Dave	Salesperson called: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No
Blind Type and number: Rollers	
Problem fixed on site: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	
Fault Description: sent on the wrong barrel. Blinds are in the unit today for collection 29.04.25	
Issue: <input checked="" type="checkbox"/> Fitting/ <input type="checkbox"/> Measuring/ <input type="checkbox"/> Office/ <input checked="" type="checkbox"/> factory	
Separate Email for Photo's: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	
Action to Correct:- Collect bind from unit, change the barrel to a sense barrel as ordered.	
21/05/25 - see fault report ③ JA	

358798

① Fault Report

FITTER NAME: Scott Johnson	FITTING DATE: 03.04.25
Customer Name: Radich	
Customer Ref: 358789	
Salesperson: Dave	Salesperson called: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No
Blind Type and number: Rollers.	
Problem fixed on site: Yes/ <input checked="" type="checkbox"/> No	
Fault Description: Only fabric has been sent with out barrell.	
Issue: Fitting/ <input checked="" type="checkbox"/> Measuring/ <input type="checkbox"/> Office/ <input type="checkbox"/> Factory	
Separate Email for Photo's: Yes/ <input checked="" type="checkbox"/> No	
Action to Correct:- See Graeme as he is dealing with the issue, Dave ordered the blind wrong.	
See fault report ② 28/04/25 SJ.	

Baileys

34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6PB
TEL: 01399 813267 or 0191 258 6886
sales@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name **RADICH**
Address **19, SECEDUNUM CIRCUS**
WALSLEY
Post Code **NE28 7JA**

Tel. home	
Tel. work	
mobile	07500 938217
email	

DATE MEASURED/ORDERED
11/3/12

Measured By:
DAVE

CURTAINS	
PLEATED	
ROLLERS	X2
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

SPECIAL INSTRUCTIONS

MOTORS + CASSETTES
ATTENTION ON SITE +
TO GO DELIVERED ON
SITE.

See INV 34944
Sold 19/10/21

FOUR	<input checked="" type="checkbox"/>
NET	<input type="checkbox"/>
PRESS	<input type="checkbox"/>
RADIO	<input type="checkbox"/>
MAG.	<input type="checkbox"/>
VAN	<input type="checkbox"/>
RECO.	<input type="checkbox"/>
SHOP	<input type="checkbox"/>
TV	<input type="checkbox"/>
YELL	<input type="checkbox"/>
OTHER	<input type="checkbox"/>

Fitted By		DATE		DAY		AM		PM	
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alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood	stone	brackets
								<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Room	Width	Drop	slat size	Colour	Comments	Control LH or RH	Fitting Height	Price
REAR DOOR ①	1985	2040		CADENZA Grey	see inv 34944	L	2040	304.00
②	1985	2040			see inv 34944	R	2040	304.00

TOTAL 608.00
20% Disc - 122.00

03/04/12 - see fault report ① SJ
08/04/12 - see fault report ② SJ
21/05/12 - see fault report ③ SJ

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance on the day of fitting. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

pd 11/03/12
visa

TOTAL PRICE	£486.00
DEPOSIT	£486.00
BALANCE	PAID IN FULL

PRICE ACCEPTANCE Customer's Signature

AUTH
816353

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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ALL BLINDS TO BE PAID FOR AT TIME OF FITTING



ROLLER BLIND

Order Form

WE ARE RETURNING CLOTHS FOR INV 349441
 REAR DOORS ON KERRA SHOWER
 SEVES BLINDS.
 HAVE ATTACHED SAMP TICKET IF IT HELPS

Special instructions
 TO ST CLOTH - BOTTOM SECTION THE
 SAMPLES, CONTACT INV. NOT
 REQUIRED.

Date: _____
 Order Reference: _____

Sales Rep: _____
 Customer Name: **DAVE RADICHT**

Blind Ref: **BAWERS/105/105/105**

BLIND SIZE & SYSTEM							CONTROLS				OPTIONS							
Loc-ation	Width (mm)	Drop (mm)	Recess (v)	Exact (v)	Child Safety Installation Height (mm)	System 24/30/45/60/80/100	Fabric Range	Fabric Colour	Operation	MIS (v)	LMS (v)	Cassette Type & Colour	Control Type & Colour	Roll	Finish	Bottom Bar	Bot Bar C	
105/105	1985	2040	✓		2040	32	CADENCE	GREY	None				N/A		1		Black	Black
105/105	1985	2040	✓		2040	4							+		1		Black	Black

PLEASE ADVISE US AT THE EARLIEST WITH ANY CHANGES TO THE ORDER AND ALL OPTIONS WITHIN 14 DAYS

TO KOLLACE ROLLERS ON REAR DOORS AND S.I.R.

NOTES