

Fault Report

Customer Name: <u>Dunn.</u>	Date: <u>11.09.25.</u>
Customer Reference: <u>361006.</u>	Fitter: <u>Dan</u>
Salesperson: <u>Shaun.</u>	Salesperson called: Yes/ <u>No</u>
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/ <u>No</u>	
Blind Type and number: <u>Vertical slats.</u>	
Fault Description: <u>Customer phoned office not happy with finish on slats.</u>	
Action to correct: <u>Office to check photos, I believe its the finish due to the heat press on p.v.c fabric and there is no more we can do.</u> <u>Photos sent to debbie</u>	



34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB

TEL: 01388 813267 or 0191 258 5956

enquiries@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name DUNN
Address 34. BLUEBELL MEADOW
NEWTON HILL CLIFFE
Post Code DH5 7LY

Tel. home	
Tel. work	
mobile	<u>01597 385014</u>
email	

DATE MEASURED/ORDERED
22/8/25

Measured By:
DAVE

CURTAINS	
PLEATED	
ROLLERS	
ROMANS	
SHUTTERS	
VENETIAN	
VERTICALS	<u>X 1</u>
VISION	
WOODEN	

SPECIAL INSTRUCTIONS

GAPST CHILD
DEVICES EXPLAINED

P/CUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

Fitters Req. Est. Time Special RA (separate Sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<u>I/A</u>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
<u>Resid Bedroom</u>	<u>1760</u>	<u>992</u>	<u>3/2</u>	<u>UNILUX WHITE TOP FIR</u>	<u>R/S</u>	<u>2200</u>	<u>250.00</u>
						<u>20% Disc</u>	<u>50.00</u>
<u>11/09/25 - Fitted - see fanel report - DA.</u>							

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation service come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £200.00

DEPOSIT £100.00

BALANCE £100.00 *when ALZANI*

PRICE ACCEPTANCE Po 2208 BAI STRIPE Customer's Signature B. A. DUNN

CASH CHEQUE CARD

ORDER BALANCE TO BE PAID FOR AT FITTING CONFIRMATION



pd call 09/25 smile

