

3337472  
Binns / R

# Fault Report

|   |                            |
|---|----------------------------|
| Customer Name: Binns  | Date: 31.07.25             |
| Customer Reference: 357992  | Fitter: Scott Johnson      |
| Salesperson: Shaun  | Salesperson called: Yes/No |
| Order Inputting Error   | Mismeasure                 |
| Production Error  | Supplier Error             |
| Fitting Error   |                            |
| Problem fixed on site: Yes/No   |                            |
| Blind Type and number: Shutter Rear Bedroom   |                            |
| Fault Description: Customer wants cover batten on bottom of shutter. (filled with caulk but customer wants a batten, customer has shutters in other rooms and cover battens have been used) |                            |
| Action to correct: Send one batten 1843mm x 40mm x 5mm. to be angled on site, see separate email for images.  |                            |