

G360842
HAWKES

Fault Report

Customer Name: Amanda Hawkes.	Date: 15 Aug 25.
Customer Reference: 360842.	Fitter: Dave.
Salesperson: Dave.	Salesperson called: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No no answer.
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Blind Type and number: 8 x blinds in con.	
Fault Description: Blinds rolled standard roll face fixed to frame + hitting handles. Can't reverse roll on site due to fabric and is not rolling straight	
Action to correct: Send 8 x sets of extension brackets for 32mm rollers for windows with handles. Bathroom blinds fitted all blinds left on site with customer. * Scott going back Friday 22/8 * use original brackets as per Dave and conversation with customer.	