

G358019  
Dowson / R

# Fault Report

Customer Name: Dowson	Date: 07.07.25
Customer Reference: 358019	Fitter: Scott Johnson
Salesperson: Dave SERVICE CALL	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Motorised Velux	
Fault Description: Clip has come off from the side runner causing the blind to sag and not lie correctly. See images on separate email.	
Action to correct: Order new blind.	