

4358913

Quatermaine / R

① Fault Report

Customer Name: Quatermaine	Date: 02.06.25
Customer Reference: 358913	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Blind 13, Front door, Curtain	
Fault Description: Curtain measured too short.	
Action to correct: Remake Curtain at 2200mm drop width is correct. Brackets and track still on site to be fitted with curtain.	

16/06/25 See fault report ② SJ.

G 358715

Quartermaine / K

② Fault Report

Customer Name: QUARTERMAINE	Date: 10/6/25
Customer Reference: 358913	Fitter: SCOTT
Salesperson: DAVE	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: Blout PLEATED X2.	
Fault Description: LIGHT AROUND TOP EDGES	
Action to correct: CHECKED MEASUREMENTS AND THAT IS A Blout CLOTH, ALL CORRECT, CUST SAID SHE WAS TOLD ABOUT SMALL GAPS. AND ALL WE DID WAS RIGHT + CORRECT, BUT STILL NOT HAPPY THAT LIGHT IS COMMING THROUGH, EVEN THOUGH SHE SAID SHE AGREED ALL WE DID WAS CORRECT SHE IS STILL ASKING FOR COMPENSATION, TOLD HER THATS NOT IN MY HANDS, NOTHING WE CAN DO	

Spoke to GRAHAM + IF WE COULD SEND A SMALL TELLING CUSTOMER THAT WE ARE UNABLE TO COMPENSATE OR DO ANYTHING AS ALL WE DID WAS RIGHT,

04109125 - see fault report ③ - SJ.

G 358913

Quatemaine / R1

③ Fault Report

Customer Name: Quatemaine	Date: 04.07.25
Customer Reference: 358913	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Curtain, Hall	
Fault Description: Customer believes the curtain should be a single curtain. Spoke to Dave, he believes the customer agreed to have a pair and would push both curtains to one side to reduce bunching.	
Action to correct: Not sure, customer wants a single curtain made. Everything is fitted as Dave paperwork currently.	

Baileys

34 HIGH STREET,
SPENNYMOOR,
DURHAM DL16 6DB
TEL: 01388 813267 or 0191 258 5956

sales@baileys-blinds.co.uk
www.baileys-blinds.co.uk

Customer's Name QUARTER MAIN E
Address 178. BURNLANDS WAY
PELTON FELL
Post Code DH22 6Q

358913

DATE MEASURED/ORDERED
10/4/25
Measured By:
DAVE

SPECIAL INSTRUCTIONS

PICTURE	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS 2 TRACK, 4 Poles 3 Poles.

PLEATED	<u>X2</u>
ROLLERS	
ROMANS	<u>X2</u>
SHUTTERS	
VENETIAN	
VERTICALS	
VISION	
WOODEN	

Fitted By		DATE		DAY		AM		PM	
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Tel. home	
Tel. work	
mobile	<u>07795 578215</u>
email	

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
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Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price
<u>Bedroom 1</u>	<u>892</u>	<u>1290</u>	<u>20mm</u>	<u>White Blout White</u>	<u>R</u>	<u>2100</u>	<u>352.00</u> ✓
<u>Bedroom 2</u>	<u>1800</u>	<u>1290</u>	<u>20mm</u>	<u>White Blout White</u>	<u>L</u>	<u>2100</u>	<u>647.00</u> ✓
<u>Rear front bed</u>	<u>1800</u>		<u>1080</u>	<u>White Metal Track</u>			<u>69.00</u> ✓
	<u>2300</u>						<u>99.00</u> ✓
<u>Land</u>	<u>1300</u>	<u>1500</u>	<u>20mm</u>	<u>White Blout White</u>	<u>Pencil Pleat</u>		<u>482.00</u> ✓
	<u>2300</u>	<u>1500</u>					<u>559.00</u> ✓
<u>Land</u>	<u>1500</u>		<u>20mm</u>	<u>White Blout White</u>	<u>Pencil Pleat</u>		<u>108.00</u> ✓
<u>Land front bed</u>	<u>1800</u>						<u>93.00</u> ✓
<u>Land rear bed</u>	<u>2300</u>						<u>114.00</u> ✓
<u>Land</u>	<u>2000</u>						<u>114.00</u> ✓
<u>Land</u>	<u>1070</u>	<u>1920</u>	<u>20mm</u>	<u>Silver Blout White</u>	<u>R</u>	<u>2500</u>	<u>488.00</u> ✓
<u>Land</u>	<u>1970</u>	<u>1560</u>	<u>20mm</u>	<u>Silver Blout White</u>	<u>L</u>	<u>2500</u>	<u>684.00</u> ✓
<u>Land</u>	<u>1630</u>	<u>2020</u>	<u>20mm</u>	<u>Slate Blout White</u>	<u>Pencil Pleat</u>		<u>698.00</u> ✓
<u>Land</u>	<u>1630</u>		<u>1080</u>	<u>White Metal Track</u>			<u>79.00</u> ✓
				<u>Remove 2x Venetian in RM Bed Room</u>			<u>30.00</u> ✓
				<u>Room Side off Pleated.</u>			
TOTAL							£4616.00
20% Disc							£924.00

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance on the day of fitting. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £3692.00
DEPOSIT £1846.00
BALANCE £1846.00

PRICE ACCEPTANCE Customer's Signature

Go. ANKAD

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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ALL BLINDS TO BE PAID FOR AT TIME OF FITTING



Registered No.: 02814869

Date: 10/4/25
 Date Required:

Customer Ref: 358913 (OUTLET/11/15)
 Delivery Address:
 Gosforth
 BAILEYS

Spenny Moor
 Durham
 DL16 6DE

Tel No: 01388 612267

email: spenny_moor@baileys-blinds.co.uk

Curtain Ref	Single / Pair	Width	Drop	Fabric Range & Colour (Also code if applicable eg. P1011)	Fabric Supplier	Pattern repeat	Heading Type (Fixed Head, Double Head, corded, Standard)	Headed Size (For Fixed Head, Double Head and Corded Headings)	Hook Position (Top / Middle / Bottom)	Lined / Blout / Unlined	Lining Colour	Eyelet / Ring Colour (if req'd)	To be holed (YES / NO)	DURING and track colour
91000	Pair	1300	1500	ARSEN DUNE GREY	ARENA	N/A	PENCIL VEILS		MIDDLE	Blout	Wool	N/A	NO	N/A
+	+	2300	1800											
1100	+	1620	2010	HAMPDEN SLATE										

Special instructions:

Qty	Supplier	Width	Pole or track description (Curtain Track / Cordless Track / 9000 etc)	Part Code	Brackets req'd?	Extras required (Hanger Strips / Fixing Nibs etc)
1	KINGDOM	1300	1080 WHITE METAL TRACK		face fix	
1	+	2300				
1	+	1620				
2	ARENA	2000	28mm CURTAIN POLE BLAZING			POLE ONLY
1	+	2500				WITH RINGS FOR POLE
1	+	1500				

Special instructions:

Please state how curtains have been measured (to bottom of pole or from top to bottom of curtain). If matching fabrics are required, please state which colour of 'Y' ring required or if any piping required in the special instructions box.

PLEATED BLINDS

Order Form

Special Instructions

Date: 10/14/25
Order: 558913

Sales Rep: DAVE
Customer Name: QUANTUM

Company / Shop: BARRETT'S / BOSSMAN

BLIND SIZE & SYSTEM										CONTROLS				OPTIONS			
Location	Width (mm)	Drop (mm)	Recess (✓)	Exact (✓)	Child Safety Installation Height (mm)	System Type	Fabric Range	Fabric Colour	Operation	Rail Colour	Shaped	Pole	Curt Outs	Folding Type			
									RHS (✓)	LHS (✓)							
1	1290	1290		✓	2100		DOUBLE BUB	WHITE	✓					TOP			
2	1800	1290		✓													
3																	
4																	
5																	
6																	
7																	
8																	

NOTE: UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT. FOR SHAPED BLINDS SUPPLY DIAGRAMS WITH ANGLES.

FITTING NOTES: