

C, 360625  
GRAY IR  
ON104864R

# Fault Report

Customer Name: Gray	Date: 20.06.25
Customer Reference: 360625	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: Yes/No
Order Inputting Error	Mismeasure
Production Error	Supplier Error
Fitting Error	
Problem fixed on site: Yes/No	
Blind Type and number: Wood venetians, Perfect fit venetians, 2 to 7, 9 & 10	
Fault Description: Bind 2, the drop has been made 2025mm not 1025mm. Blinds 3 - 7, have an extra slat at the bottom so have 2 on top of the bottom bar. <del>Blinds 9 &amp; 10, string at the bottom loops out when down (as normal).</del>	
Action to correct: Someone needs to call customer to discuss issues. Photos on separate email. <del>I've explained that it is normal on the perfect fits for that to happen.</del> Also try to explain that there is normally 2 slats on the bottom bar but blind 8 only has 1 slat and the customer says its looks better with 1 as it reduces bunching. Remake bind 2 the correct drop. Please call me for any clarification.	

1 on, Mabry

# Baileys

34 HIGH STREET,  
SPENNYMOOR,  
DURHAM DL16 6DB

TEL: 01388 813267 or 0191 258 5956  
enquiries@baileys-blinds.co.uk  
www.baileys-blinds.co.uk

Customer's Name CRAY  
Address 43 SORREL GARDENS  
SOUTH SHIELDS.  
Post Code NE348TR

Tel. home  
Tel. work  
mobile 07960 975333  
email

DATE  
MEASURED/ORDERED

15/5/25

Measured By:

DAVE

**SPECIAL INSTRUCTIONS**

CAPS & CHILD PROTECT  
EXPLAINED.

PCUST	
NET	
PRESS	
RADIO	
MAG.	
VAN	
RECC.	
SHOP	
TV	
YELL P	
OTHER	

CURTAINS	
PLEATED	
ROLLERS	<u>X2.</u>
ROMANS	
SHUTTERS	
VENETIAN	<u>7 x max 2 x 1.10</u>
VERTICALS	
VISION	
WOODEN	

Fitters Req.	Est. Time	Special RA (separate sheet)

alum	anthracite	black	brown	champ-gold	chrome	silver	white	recess size	motorised	wood fix	stone fix	brackets top	brackets face
								<u>FR</u> <u>OIL</u>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Room	Width	Drop	Slat Size	Colour	Control LH or RH	Fitting Height	Price	
LANDING	1400	740	BELLA SNOW	FRU TO BOTTOM 1/2	R	2200	133.00	
* REAR BED	1175	1025	50	COOL WHITS WALLS TOPS	FRU 1/2	S	2350	206.00
* LU FLOOR BED	2365	1050				S		441.00
* RH	1180	1050				S		206.00
* LOUNGE (1)	400	1230				S	2450	120.00
* (2)	2180	1230				S		507.00
* (3)	400	1230				S		120.00
LOUNGE	1170	870				S		206.00
DECK (1)	620	1723	25	0204(A)	FRU 1/2	L	WHITE TENSION	258.00
(2)	620	1723				R		258.00
KITCHEN	1435	1085	POLARIS	blout AQUA	FRU 1/2	L	2350	182.00
							TOTAL	2637.00
* 20% DISC - fitted -								
See fault report - SJ. DISC 30% INT, 20% STOCKS								580.00
EXTRA DISC REF GRAHAM								
							TOTAL	2057.00

SAFETY DEVICES SUPPLIED WITH GOODS MUST BE FITTED BY US AT THE TIME OF INSTALLATION. IF YOU REFUSE TO ALLOW A SAFETY DEVICE TO BE FITTED, THEN THE GOODS WILL NOT BE INSTALLED, AND UNDER THESE CIRCUMSTANCES YOU WILL STILL BE LIABLE TO PAY THE FULL PRICE UNDER YOUR CONTRACT. YOU ARE STILL BOUND TO ACCEPT DELIVERY OF THE GOODS AND TO PAY FOR BOTH THE FITTING AND INSTALLATION EVEN ALTHOUGH INSTALLATION HAS NOT BEEN CARRIED OUT.

It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us. Unless stated, goods and installation services come with 12 month warranty. Full T's & C's on our website.

I have ordered the above goods and agree to pay 50% deposit and the remaining balance when confirming fitting appointment. If payment is not made in full at that time Baileys Blinds has the right to remove the goods until full settlement is made. Title of the goods does not pass to the customer until payment has been made in full. Declaring that there shall be no liability for normal damage occasioned by such removal.

TOTAL PRICE £ 1845.00  
Dep pd 15/05/25  
STMP DEPOSIT £ 922.50  
pd 04/06/25  
BALANCE £ 922.50  
STMP (PB)

PRICE ACCEPTANCE Customer's Signature

CO ALLEN

ORDER BALANCE  
TO BE PAID FOR  
AT FITTING  
CONFIRMATION

CASH	CHEQUE	CARD	<input checked="" type="checkbox"/>
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**BBSA**  
BLINDS & SHUTTERS ASSOCIATION

# FAUXWOOD VENETIAN BLINDS

## Order Form

Company / Shops  
**BRADLEY'S** / **POS FORM**

Sales Rep: **DAVE**  
 Customer Name: **GILBY**

Date: **15/5/25**  
 Order Reference: **360625**

Special Instructions

BLIND SIZE & SYSTEM							OPTIONS				
Location	Width (mm)	Drop (mm)	Recess (v)	Exact (v)	Child Safety Installation Height (mm)	Slat Width	Slat Range & Colour	Tapes	Tassel	Valance	Fixing Brackets
1	1775	1025	/		2350	50	COOL WHITE	WHITE		YES	TOP
2	2365	1050	/								
3	1180	1050	/								
4	1400	1230	/		2450					TLH RETURN	
5	2180	1230	/								
6	1400	1230	/							TLH RETURN	
7	1170	870	/								
8											

NOTE: UNLESS OTHERWISE STATED ALL MEASUREMENTS WILL BE TAKEN AS RECESS AND ALL OPTIONS WILL BE DEFAULT. CONTROLS ARE STANDARD ONLY.

FITTING NOTES:

# PERFECT FIT VENETIAN BLINDS

## Order Form

Company / Shops: <b>BAILEY'S / Posform</b>	Sales Rep: <b>DAVE</b>	Special Instructions
Customer Name: <b>GRAY</b>	Date: <b>15/5/25</b>	
	Order Reference: <b>360625</b>	

	BLIND SIZE & SYSTEM				CONTROLS			OPTIONS						
	Location	Width (mm)	Drop (mm)	Frame Colour	Bracket size	System Type	Slat Colour Code	Type Tension	Cord	Control Side	Cut Outs	Backing Foam	Handle Spacer 2mm / 6mm	Rebates
1	D <sup>0</sup> 1	620	1723	WHITE	22		0204(A)	/		L				
2	X 2	620	1723	A	A		A	/		R				
3														
4														
5														
6														
7														
8														

**NOTE:** UNLESS OTHERWISE STATED ALL OPTIONS WILL BE DEFAULT. ONLY GLASS MEASUREMENTS REQUIRED.

**FITTING NOTES:**

