

G360625

TAYLOR/R

G360606

ON104794R

# Fault Report

Customer Name: TAYLOR	Date: 16/6/25
Customer Reference: 360606	Fitter: SCOTT
Salesperson: DAVE <small>SERVICE CALL</small>	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/No	
Blind Type and number: Roller	
Fault Description: GAPS IN CORNERS WERE EXPLAINED AT POINT OF SALE BUT CUST STILL NOT HAPPY. CUST WANTS NOW BIGGER BLIND FITTED AND EXPLANED WILL HIT HANDS FULL ON AND WOULD NEED TO BE PULLED FORWARD EVERY TIME BLIND IS LOWERED,	
Action to correct:	<p>BLIND 1</p> <p>BLIND 2 REPLACED</p> <p>GAPS</p> <p>885x1450 R/H CONTROL</p> <p>ALL AS PREVIOUS.</p>

CUSTOMER SIGNED

KEVIN TAYLOR

FIT I/R AS CLOSE TO GLASS AS POSSIBLE IGNORING HANDLES



