

S359314
ROBINSON / R
ON 104 8572

Fault Report

Customer Name: ROBINSON	Date: 30.5.25
Customer Reference: 359314	Fitter:
Salesperson: SHAWN	Salesperson called: Yes/No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	OTHER
Problem fixed on site: Yes/No	
Blind Type and number: 1x ROLLER	
Fault Description: CUSTOMER SAID SHE PHONED SHOP/OFFICE? DAY AFTER PLACING ORDER AND SAID SHE WANTED A FABRIC THAT WOULD NOT LET ANY LIGHT THROUGH AND WAS TOLD THAT THE FABRIC SHE CHOSE WOULD NOT LET LIGHT THROUGH (FLORENCE STONE) THIS IS NOT THE CASE AS THE FABRIC IS NOT BLACK OUT. CUSTOMER SHOULD HAVE BEEN REFERRED BACK TO ME SO I COULD DISCUSS FABRIC OPTIONS WITH HER.	
Action to correct: REMAKE ROLLER IN POLARS B'OUT OYSTER FABRIC -	

ROLLER BLINDS

Order Form

Address: _____

Date: 14-05-25
 Order Reference: 259314

Name: SHAW H
 Company Name: ROBINSON

Room: BAILEYS - 5, MOA

Line	BLIND SIZE & SCREEN					CONTROLS		OPTIONS						
	Loose width (mm)	Drop (mm)	Screen (v)	Screen (v)	Screen (v)	Operation	Control Type & Colour	Roll	Mesh	Bottom Bar End Cap				
1	800	1R	2300	32	FLORENCE	STONE	A	NO	WHITE STD	SHAPE 1				
2										STRAIGHT				
3										FABRIC				
4										WRAP				
5														
6														
7														
8														

Notes: _____

ATTENDING MANAGER: _____