

G 358938
BROPHY/R

Fault Report

Customer Name: Brophy.	Date: 29-05-25.
Customer Reference: 358938.	Fitter: Daw.
Salesperson: Dave.	Salesperson called: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input checked="" type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	
Problem fixed on site: Yes/ <input checked="" type="checkbox"/> No	
Blind Type and number: kitchen roller.	
Fault Description: Blind sent with large eyelets. Customer was shown small ones. Ordered just as blind with eyelets not specified on paper as small.	
Action to correct: re make roller blind with small eyelets.	

*Called customer to advise only
1 size. She has not called back
so will file for now.