

Fault Report

Customer Name: ROBINSON	Date: 30.5.25
Customer Reference: 359314	Fitter:
Salesperson: SHAUN	Salesperson called: Yes/ No
Order Inputting Error <input type="checkbox"/>	Mismeasure <input type="checkbox"/>
Production Error <input type="checkbox"/>	Supplier Error <input type="checkbox"/>
Fitting Error <input type="checkbox"/>	OTHER
Problem fixed on site: Yes/No	
Blind Type and number: 1x ROLLER	
<p>Fault Description:</p> <p>CUSTOMER SAID SHE PHONED SHOP/OFFICE? DAY AFTER PLACING ORDER AND SAID SHE WANTED A FABRIC THAT WOULD NOT LET ANY LIGHT THROUGH AND WAS TOLD THAT THE FABRIC SHE CHOSE WOULD NOT LET LIGHT THROUGH (FLORENCE STONE) THIS IS NOT THE CASE AS THE FABRIC IS NOT BLACK OUT. CUSTOMER SHOULD HAVE BEEN REFERRED BACK TO ME SO I COULD DISCUSS FABRIC OPTIONS WITH HER.</p>	
<p>Action to correct:</p> <p>REMAKE ROLLER IN POLARIS B'OUT OYSTER FABRIC -</p>	