

S357839

HANLON/R

# Fault Report

ON103977R

<b>FITTER NAME:</b> Scott Johnson	<b>FITTING DATE:</b> 06.02.25
Customer Name: Hanlon	
Customer Ref: 357839	
Salesperson: Shaun	Salesperson called: Yes/No
Blind Type and number: Vertical headrail only.	
Problem fixed on site: Yes/No	
Fault Description: Incorrect brackets sent.	
Action to Correct:- send new brackets to be fitted, silver face fixed 127mm brackets. This was discussed with Hugo and he should be calling the customer today (above date) to organize a fitting date once ok'd stock is in the factory to be sent down on the next delivery.	



