

S357902  
WILLIAMS

# Fault Report

FITTER NAME: SCOTT	FITTING DATE:
Customer Name: WILLIAMS	
Customer Ref: 357902 service call	
Salesperson: SHAUN H	Salesperson called: Yes/No
Blind Type and number: 1 x ROMAN	
Problem fixed on site: Yes/No	
Fault Description ① - CUSTOMER NOT HAPPY WITH THE WAY THE ROMAN BLINDS FOLDED WHEN RAISED ② - LEFT BLIND HIGHER ON 1 SIDE THAN THE OTHER	
Action to Correct:- ① - SHOWED CUSTOMER HOW TO RAISE THE BLIND USING THE SIDEWINDER AND FOLDING THE FABRIC ② - CAN SCOTT PLEASE GO BACK AND LOWER THE LEFT BLIND ON THE BTY ON THE (R) SIDE TO LEVEL THE BLIND	