

② Fault Report

FITTER NAME: Scott Johnson	FITTING DATE: 07.02.25
Customer Name: Bell	
Customer Ref: 358498	
Salesperson: Dave	Salesperson called: Yes/ <input checked="" type="radio"/> No
Blind Type and number: Curtain Track	
Problem fixed on site: Yes/ <input checked="" type="radio"/> No	
Fault Description: Track should have been fitted to the batton. (curved round bay) but was fit straight across bay.	
Action to Correct:- track has been fitted correctly and new curtains installed, customer is in discussions with Donna about compensation, I was also told to leave the incorrect curtains on site (by Graeme to me/Donna to customer) with the customer at the customers request.	