

G358258  
BROOKER

# Fault Report

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 11 October 24
<b>Customer Name:</b> Brooker /	
<b>Customer Ref:</b> 358258	
<b>Salesperson:</b> Dave	<b>Salesperson called:</b> Yes/No Yes
<b>Blind Type and number:</b>  Headrail only	
<b>Problem fixed on site:</b> Yes/No    No	
<b>Fault Description</b>  No fault with blind provided. Customer has ordered headrail only and is going to Use his old slats. His old slats are damaged and when trying to remove they Keep snapping. Our top hangers are to big to fit inside his old drapes  Customer unhappy as at sales appointment was told we would fix all the Problems	
<b>Action to Correct:-</b>  This is just a fault report it the customer rings up for a update. I've spoken to Liz to Give him a call. He will need to pay for new drapes. Headrail left with customer	



