

355765

③ Fault Report

FITTER NAME: Dan	FITTING DATE: 29th October
Customer Name: Perry	/
Customer Ref: 355765	
Salesperson: Dave	Salesperson called: Yes/No No
Blind Type and number: Blind number 4-8-9	
Problem fixed on site: Yes/No No	
Fault Description Blinds now all fitted except 4-8-9 the bigger ones. Customer still not happy With how they bow at the top. When I've tried adding extra tension I've Managed to snap the string (sorry)	
Action to Correct:- Unsure on how to correct. I've added a photo. Could we possibly use stronger String so can be pulled tighter *James fixing 3 blinds* and sending back down to be installed.	