

Fault Report

FITTER NAME: Scott Johnson	FITTING DATE: 02.10.24
Customer Name: Addison	
Customer Ref: 357341	
Salesperson: Shaun	Salesperson called: Yes/No
Blind Type and number: Blind 1,2 & 3 Rollers	
Problem fixed on site: Yes/No	
Fault Description: Fabric is curling in towards the windows down the edges of all rollers, as if the fabric was rolled out the opposite way or the backing was too tight pulling the edges in. Same thing is happening to the new rollers sent	
Action to Correct:- Office to assess photos (on separate email). New photos and Videos sent to Graeme blinds are being returned to factory.	