

C1358164
STEELE

Fault Report

FITTER NAME: DAN	FITTING DATE: 16/10/24
Customer Name: STEELE	
Customer Ref: 358164	
Salesperson: DAVE	Salesperson called: Yes/No <input checked="" type="radio"/>
Blind Type and number: CURVED HEAD RAIL	
Problem fixed on site: Yes/No	
Fault Description CUSTOMER STILL COMPLAINING ABOUT THE NOISE IT MAKES WHEN OPENING AND CLOSING. THERE IS NOTHING WRONG WITH THE TRACK, IT JUST NEEDS TIME TO WEAR IN. I HAVE EXPLAINED TO CUSTOMER THAT IT WILL GET EASIER IN TIME THE MORE IT IS USED	
Action to Correct:-	