

# Fault Report

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 22-7-24
Customer Name: Wright	
Customer Ref: 350061	
Salesperson: Dave	Salesperson called: Yes/No No
Blind Type and number:  Front bed left Roman	
Problem fixed on site: Yes/No <b>No</b>	
Fault Description  Dirty marks (oil) down side of Roman blind on the chain side looks like it's come Off the chain and stained the blind  It's only one the side of the chain nothing on other side  Used the sugar wipes to remove but no good it's in the fabric of Roman	
Action to Correct:-  Told customer we could contact for a update. I've attached some photos of The damaged slat for reference of the side where chain is	