

S357204
HUTSON /R.

2

Fault Report

FITTER NAME: Dan	FITTING DATE: 25/11/24
Customer Name: HUTSON service call	
Customer Ref: 357204	
Salesperson: Shaun	Salesperson called: Yes/ No
Blind Type and number: shutter (livivngroom) middle	
Problem fixed on site: Yes /No	
Fault Description Frame measured incorrectly by Shaun. Spoke to customer and Shaun and agreed best solution is to order new top and bottom frame as this will cause the least damage. The customer is aware of the time scale this will take. Once the new parts arive it will need to be a 2 man fit	
Action to Correct:- Order a new top and bottom frame only, with no magnets or pre drilled holes for the T posts. (Dans and Scott will do these on site) any questions give me a ring.	