

G352677

HAMILTON/R

Fault Report

FITTER NAME: Dan	FITTING DATE: 22-7-24
Customer Name: Hamilton	
Customer Ref: 350065	
Salesperson: Dave	Salesperson called: Yes/No No
Blind Type and number: Fb shutter door 2	
Problem fixed on site: Yes/No No	
Fault Description 2 slats on shutters have come away customer says they just fell out 1 day when trying to fit new grommets noticed 1 of The slats are damaged these slats have been taped up whilst waiting for the repair told customer that this will have to be fixed in order for The slats to be re installed	
Action to Correct:- Told customer we could contact for a update. I've attached some photos of the Slat for reference Front bedroom shutter 2nd panel 3 slats to be re-ordered.	