

355984

29/07/24.

FITTER NAME: SCOTT
FITTING DATE: SCOTT

Customer Name: HEDLEY.

Customer Ref: 355984

Salesperson: Salesperson called: Yes/ No

Blind Type and number: CURTAINS

Problem fixed on site: Yes/ No

Fault Description

CUST SAYS THAT CURTAIN'S ON LOUNGE FRONT SHOULD BE TO FLOOR NO WINDOW LEAD. DROP WAS AS ALWAYS TALKED ABOUT AT TIME. BUT CUSTOMER SAYS IT WAS NOT. AM NOT IN HABIT OF JUST GUESSING DROPS.

Action to Correct:-

NEW PAN REQUIRED, CHARGED CUST EXTRA £123.00 FOR LONGER CURTAINS WHICH CUST WAS HAPPY TO PAY. IN MY OPINION SHE DIDN'T LIKE THEM SHORT SO COMPLAINED!! TICKET FOR EXTRA COST

TICKET 358003
D.O.S 29/7/24

Fault Report