

C355138

HERDMAN/R1

# Fault Report

Customer Name: Date: HERDMAN - 18-6-24.

Customer Reference: Fitter: 355138. DAN

Service call.

Salesperson: Salesperson called: Yes/No

DAVE

Blind Type and number:

SHUTTER 1 + 3.

Fault Description:

Scratch on slat

dent on 2x slats.

Action to correct:

re order 3 slats + replace on site

Problem fixed on site: Yes/No

Further action required:

LH Shutter - right panel scratch on slat

RH Shutter - right panel - dent in 2 slats.

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can we contact customer to say we have photos and now going to re order slats so she feels like she knows the plan.

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\* Photos of damage added.

\* Photos of full shutters added to show no more damage to slats.