

5356922

FORBES-SCOTT

# Fault Report

Customer Name: FORBES SCOTT	Date: 11-07-24
Customer Reference: 356922	Filter: DAN
Salesperson: SHAUN	Salesperson called: Yes/No YES
Blind Type and number: 5 X SHUTTERS	
Fault Description: ALL SHUTTERS NOT FIT CORRECTLY - NOT PLACED WITH EVEN SPACES ON EACH SIDE AND NONE HAVE BEEN CORKED TO COVER GAPS -- CUSTOMER SENT PHOTOS TO OFFICE	
Action to correct: SHUTTERS NEED TO BE RE-FIT AND CORKED	
Problem fixed on site: Yes/No <del>NO</del>	
Further action required: CUSTOMER DOES NOT WANT DAN BACK PLEASE GET GRAEME TO CALL ME WHEN HE GETS BACK FROM HOLIDAY  *Graeme going to see * customer w/c 5/8	