

S356891

BAKER/R

# Fault Report

<b>FITTER NAME:</b> Dan	<b>FITTING DATE:</b> 10th January
<b>Customer Name:</b> Baker /	
<b>Customer Ref:</b> 356891 SERVICE CALL	
<b>Salesperson:</b> Shaun	<b>Salesperson called:</b> Yes/No No
<b>Blind Type and number:</b>  Living room shutter door 1	
<b>Problem fixed on site:</b> Yes/No No	
<b>Fault Description</b>  Slats won't stay open on shutter  I've tried changing screws on both sides of the door and different sizes and Length but nothing is solving  Video added for suppliers	
<b>Action to Correct:-</b>  Re Order door and replace. I've told customer will be same time scale As when ordered the shutters so 12+ weeks	