

② Fault Report

Customer Name: MATTHEWS	Date: 23-07-24
Customer Reference: 356803	Filter: DAN
Salesperson: SHAUN	Salesperson called: Yes/No YES
Blind Type and number: SHUTTERS	
Fault Description: NO FAULT - CUSTOMER THOUGHT SHUTTERS WOULD COME WITH MIDRAILS, BUT REQUESTED FULL HEIGHT WITHOUT MIDRAILS	
Action to correct: PLEASE ORGANISE FOR DAN TO GO BACK AND INSTALL ALL SHUTTERS AS AGREED WITH CUSTOMER ALSO PLEASE ASK FOR PRICE TO REPLACE DOORS ONLY (USE EXISTING FRAMES) FOR FRONT BED RIGHT AND FRONT BED BAT SHUTTERS FOR CUSTOMERS INFORMATION.	
Problem fixed on site: Yes/ NO	
Further action required: SEE ABOVE	
fitting 31/7	