S356803
MATTHEWS

Fault Report

FITTER NAME: Daniel adamson	**FITTING DATE:** 17july 2024
Customer Name: Matthews	
Customer Ref: 356803	
Salesperson: Shaun	Salesperson called: Yes/No Yes
Blind Type and number: All shutters	
Problem fixed on site: Yes/No NO	
Fault Description Customer states she wanted the shutters to match existing ones fitted from us Downstairs but the shutters ordered not the same downstairs have tilt rod And was expecting the same for this order	
Action to Correct:- Customer want the shutters to match previous order the ones with a tilt rod not Hidden tilt as ordered. *Shaun going back to see of customer 23/7	