

9351811

WRIGHT/R

# Fault Report

Customer Name: Date: Julie Wright - 12-3-24

Customer Reference: Fitter: 251811

Salesperson: Salesperson called: Yes/No DAVE

Blind Type and number:

Fault Description: BBL - wood.

Cord on blind is thin and wont lock into cord lock  
Starts to slip.

Action to correct:

request new blind.

Problem fixed on site: Yes/No

Further action required:

More photos/video taken to show cord lock string  
has worn away/faulty and blind wont stay  
locked as slipping when locked.

Photos added in email also more photos sent  
across on 21st Feb 2024.

\*Decora have re-made blind\*