

S356187

STEER / R.

Fault Report

Customer Name: Steer	Date: 25.10.23
Customer Reference: 356187	Fitter: Scott Johnson
Salesperson: Shaun Hanley	Salesperson called: No
Blind Type and number: Wood venetian (living room bay 2), Sky light conservatory.	
Fault Description: Wood venetian has a gap between the slats when closed please see image attached, sky light blind is moving on the roll causing it to stick. Customer doesn't have a wand or attachment on the blind so are unable to operate the blind.	
Action to correct: Tried to adjust the sky light but it just went back the same after a couple of times moving it.	
Problem fixed on site: No	
Further action required: Order new skylight blind and report the old as damaged, assess photos and advise about the wood venetian.	