

Fault Report

Customer Name: Land	Date: 30.10.23
Customer Reference: 350498	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Landing, Skye Blinds x2	
Fault Description: Side rails are the incorrect size should be 500mm exact rail size	
Action to correct: N/A.	
Problem fixed on site: No	
Further action required: Old rails are in the unit see photo attached. Either cut old ones down or order new ones. Decora unable to supply Blind for window size 370x 525.	

Customer to be refunded £170.