

LOWDEN 350303

68 EDDLINGTON GROVE
CHAPEL MOUSE
NESILA.

Customer Name: Date: 7/9/23
Customer Reference: Fitter: SCOTT

Salesperson: Salesperson called: Yes / No

Blind Type and number: GAYWOOD VENETIANS.

Fault Description: BLINDS TOO BIG. NOT LINING UP WITH STATIONS.
RINTM VERY FLIMSY AND NOT SECURELY FITTED.

Action to correct:

	FRONT ROOM	MAKE 2 X NEW BLINDS,							
	→	1 x 540 x 1320	50 SERGEE FINE GRAIN	NO TAPES	EXACT SIZE	STAND CONT	ATH	2450	
	LOUNGE	→	1 x 1380 x 1610	50 SERGEE FINE GRAIN	NO TAPES	EXACT SIZE	STAND CONT	ATH	2450
		ALSO 18 EXTRA BRACKETS FOR PLINTAS SO BE MORE SECURE.							

Problem fixed on site: Yes / No
Further action required:

I SUSPECT THAT BLINDS HAVE BEEN MADE EXACT SIZE INSTEAD OF I/R AS WAS ORDERED. WHEN YOU DO THIS MATHS REFRENCE TO ROLLERS ON SAME WINDOWS + SIZES ORDERED OF BLINDS, IT ALL ADDS UP TO BLINDS EXACT SIZES AS PAPERWORK.

Fault Report

COST WAS ASKING ABOUT COMPENSATION ECT AND WAS TOLD THAT'S NOT SOMETHING I WOULD DEAL WITH AND WE WOULD RECTIFY JOB ASAP BUT NO TIMES GIVEN.

DAVE