

G 350330
HUGHES.

Fault Report

Customer Name: Hughes	Date: 11.09.23
Customer Reference: 350330	Fitter: Scott Johnson
Salesperson: Dave	Salesperson called: No
Blind Type and number: Curtains	
Fault Description: Customer being extremely picky to receive a discount. There is no issues with the curtains that I could see.	
Action to correct: Spent 45 minutes messing around with the pleats and how the curtains are sitting and customer was just trying to find an issues that wasn't there.	
Problem fixed on site: No	
Further action required: Please call to discuss, the card machine didn't work so payment is still required, Customer spoke to Graeme who agreed to allow the customer to hold £50 until she is happy with how they are falling. (£420 - £50 = £370)	
£370 payment still to pay.	
* rang for payment - no answer so left voicemail	

* Scott going back 18/9 *