

G 350167

BEWERTON/R

# Fault Report

|                                                                                                                                                                                                                    |                            |
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| Customer Name: BEWERTON                                                                                                                                                                                            | Date: 17/07/23             |
| Customer Reference:<br>350167                                                                                                                                                                                      | Fitter:<br>CRAIG           |
| Salesperson:<br>DAVE                                                                                                                                                                                               | Salesperson called: Yes/No |
| Blind Type and number: VENETIAN                                                                                                                                                                                    |                            |
| <b>Fault Description:</b><br>LOUNGE VENETIAN BLIND HAS BEEN MADE 10MM TOO WIDE, THE WIDTH SHOULD HAVE BEEN 950MM AS ORDERED BUT SUPPLIED AS 960MM<br>CUSTOMER KEPT BACK £107.50 FROM BALANCE PAYMENT UNTIL SORTED. |                            |
| <b>Action to correct:</b><br>REMAKE BLIND 950MM WIDE                                                                                                                                                               |                            |
| Problem fixed on site: Yes/No                                                                                                                                                                                      |                            |
| Further action required:                                                                                                                                                                                           |                            |